



Curriculum Vitae

Name: Heather C Lodge – Dip COT SROT

Occupation: Clinical Case Manager/ State Registered Occupational Therapist

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Qualified: Derby School of Occupational Therapy in 1988 with a Diploma in Occupational Therapy.

I have a lot of experience managing clients with challenging and complex needs. Many of these clients have very difficult behaviour, emotional and cognitive needs and I am used to working with Neuropsychologists on individual rehabilitation programmes. I also have a vast experience of liaising with Commissioners for both the NHS and Social Services to secure extra resources and funding to ensure that the client receives the best rehabilitation suitable for their needs. My assessments also take into consideration families, recognising that they are central to any successful rehabilitation package. I am Person Centred in my approach and have found working in a holistic way has been successful in maximising rehabilitation.

Total Case Management Limited

Managing Director/Clinical Case Manager

Experience:

- Initial and ongoing assessments to maximise and maintain independence.
- Sourcing of Support Workers by either employment or agency.
- Ongoing supervision and management of Support Workers.
- Education for families and also any carers employed, or sourced from agencies.
- Sourcing and working with Private residential placements.
- Liaison with Commissioners to support funding for Independent Specialist Units.
- Sourcing of Therapy services both within the NHS and private sectors to ensure primarily the most appropriate rehabilitation for the client but also considering cost.
- Sourcing, liaising and introducing structured rehabilitation such as pre-vocational, vocational, social and leisure activities.
- Representing clients / advocacy.
- Sourcing appropriate property for clients.
- Supporting clients in Magistrate Court attendances.
- Preparation of Case management reports.

You will also be aware that many families are under a great deal of stress since their relative's injury or illness. This can often lead to greater demands on case managers and solicitors alike. With this in mind, my standard way of working includes regular supportive contact with families and liaison with Solicitors and Receivers.

NHS

Various roles within the NHS in the Northwest culminating in the dual role of Co-ordinator and Manager of the Warrington Brain injury Service .

Experience:

- Setting up a new NHS Brain Injury Service.
- Systematic and individual assessment, screening of patients and their families for rehabilitation services. This process can begin at the Acute, Post-acute or Community stage.
- Working with Commissioners to secure funding for independent specialised placements or other specialist assessments.
- Building strong relationships with Specialist ABI placements in order to regularly influence and monitor rehabilitative outcome.
- Supervision of other professionals.
- Working in partnership with the Consultant Clinical Neuropsychologist to gain a focussed approach to behavioural programmes and general rehabilitation.
- Co-ordination and Chair person of Case Reviews and Goal Setting Meetings
- Key member of Regional Strategic Health Authority core development team, for the development of services for Acquired Brain Injury throughout Cheshire and Merseyside.
- Introduction of Pathways from acute care to the community to ensure seamless rehabilitation.

Additional Information:

Member of British Association of Occupational Therapists

HCPC Registered

Associate BABICM Membership (British Association of Brain Injury Case Managers)